

PALAIS DES THÉS



PARIS

What does a Palais des Thés pallet look like ?

Déguster le meilleur du thé

Savour the best of tea



1 – If one of the elements mentioned in the document does not appear on the pallet you receive, **be vigilant !**

2 – If there is damage or inconsistency on the documents, **take a picture of the pallet to show us.**

This will be the proof for us that the carrier did not follow our instructions and that he is responsible for what happened.



Pallets = 80 x 120 cm
Height = 180 cm maximum

They are wrapped with transparent film



The film starts from the foot of the pallet and covers all the packages including the top.

All the éléments mentioned are visible on the same side



LES DIFFÉRENTES INFOS DESSUS



In 100 % of cases you will see :

1 - Palais des Thés guarantee strip

2 - Warehouse label

3 - Transport label

4 - Instructions not to stack the pallet

5 - Document pocket



The Palais des Thés guarantee band

This one is exclusive to Palais des thés.
No one else can stick a similar one but us
If it is different or not present,
take a picture, send us the information
And be careful when receiving it.

Our logistic Label

It allows us to identify each of your pallets
Only Palais des thés Teams can print one.





Transport Label

It allows the carrier and our PDT Team to track each of the Pallets that we ship.

This label can be reissued identically by the carrier

“Do not stack” Label

It tells the carrier not to put anything on the top of the pallet at the risk of Damaging the goods contained therein.





The documents pocket

It contains your packing lists, BL and other documents that concern you.

If you receive several pallets, It will only be present on one of them.

Before opening the pallet, check on the BL that the address that appears is indeed yours.